

* 1. Appointment date

DATE

Date

MM/DD/YYYY

* 2. Appointment time

* 3. Were you able to schedule the bone densitometry (DEXA) appointment quickly and easily?

☐ YES ☐ NO

* 4. Which office did you visit?

☐ Brighton, Sawgrass Drive ☐ Watertown ☐ Geneseo ☐ Greece ☐ Victor ☐ Batavia ☐ Webster

* 5. What is your age?

☐ 18 to 30 ☐ 31 to 40 ☐ 41 to 50 ☐ 51 to 60 ☐ 61 to 70 ☐ 71 to 80 ☐ 81 and over

* 6. Satisfaction with the reception and check-in process

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Upon arrival, the staff was friendly and professional	☐	☐	☐	☐	☐
The check-in process went smoothly	☐	☐	☐	☐	☐

* 7. Satisfaction with your bone densitometry exam (DEXA)

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
DEXA exam preparation instructions were easy to understand	☐	☐	☐	☐	☐
DEXA technologist was friendly and professional	☐	☐	☐	☐	☐
DEXA exam was explained clearly	☐	☐	☐	☐	☐
DEXA technologist spent enough time with you	☐	☐	☐	☐	☐

* 8. Time spent in the office?

	Excellent	Good	Fair	Poor
How would you rate your total visit time?	☐	☐	☐	☐

* 9. Facility

	Excellent	Good	Fair	Poor
Rate the comfort and cleanliness of our facility	☐	☐	☐	☐

* 10. Would you recommend EWBC?

☐ YES ☐ NO ☐ Not sure

* 11. Quality of Care

	Excellent	Good	Fair	Poor
How would rate your overall experience with EWBC	☐	☐	☐	☐

12. What do you like BEST about Elizabeth Wende Breast Care?

13. Please share how we can better provide service

**If you would like to speak to
a patient advocate
regarding your visit,
please call
585-442-2190 EXT 207
OR online at ewbc.com/contact-us**