

PATIENT SATISFACTION SURVEY GENETIC COUNSELING

* 1. Is this your first vi	sit with EWBC for	any type of appointment?		
Yes				
No				
* 2. What is your age?	?			
18 to 30		61 to 7	0	
31 to 40		71 to 8	0	
41 to 50		81 or o	lder	
51 to 60				
* 3. How was your red	ent genetic couns	seling session conducted?		
Teleconference (Zoo	om)	In-person at EWBC office	Telepl	none
4. About your genetic c	ounseling appoint	ment:		
4. About your generic c			Fain	Da su
How easy was it to	Excellent	Good	Fair	Poor
schedule your genetic				
counseling appointment?				
Did the support staff				
explain the process and				
answer your questions?				
How do you feel about the time you waited for		0	0	
your initial appointment?				

*	5.	About	our	genetic	counselor:
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	Excellent	Good	Fair	Poor
Did the genetic counselor provide clear explanations?	0	0	0	0
Did the genetic counselor listen to you?	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Did the genetic counselor answer your questions?	0	0	0	0

* 6. What is the likelihood referring friends and family to EWB	6.	6.	What is	the	likelihood	referring	friends and	d family	to EWB0
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Excellent	Good	Fair	Poor
7. Additional Comments:			

8. Date and time of your appointment:

Appointment:

Date	Time	AM/PM
MM/DD/YYYY	hh	mm -

Thank you for taking the time to fill out this survey. If you would like to speak to an EWBC patient advocate about this survey or our office, please call 585-758-7083.